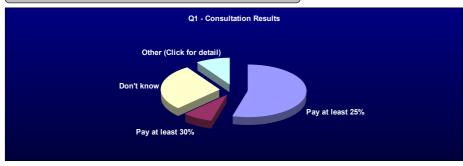
### Appendix B Local Council Tax Scheme - Consultation Results

#### Q1 - How much Council Tax should people pay?



1	Q2 - Should people in more expensive properties (Bands E to H) have to
	contribute more towards their Council Tax ?



)	Amount to be paid	Yes	No	Don't know
	Percentage Respondants	46.59%	37.56%	15.85%

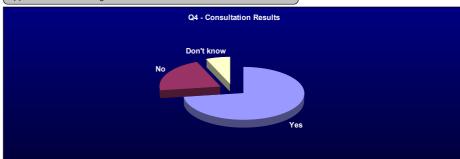
Amount to be paid Pay at least 25% Pay at least 30% Don't know Other (Click for detail)
Percentage Respondants 54.23% 8.20% 28.31% 9.26%

 $\overline{\text{Q3}}$  - Do you think that council tax support should only be given to people who have savings of £6,000 or less?



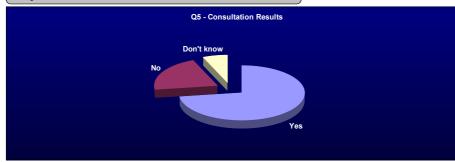
Amount to be paid	Yes	No	Don't know
Percentage Respondants	57.38%	34 62%	7 99%

Q4 - Do you think that people who are unable to work should be given more support than those seeking work?



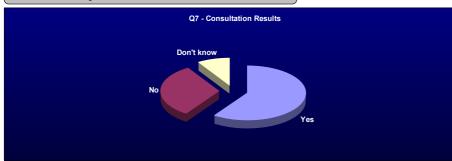
Amount to be paid	Yes	No	Don't know
Percentage Respondants	72.71%	21.01%	6.28%

Q5 - In order to incentivise work do you agree we should ignore an element of earnings?



Amount to be paid	Yes	No	Don't know
Percentage Respondants	71.64%	15.16%	13.20%

Q7 - Should we stop paying benefit to people who only qualify due to someone in their household being on a low income etc?



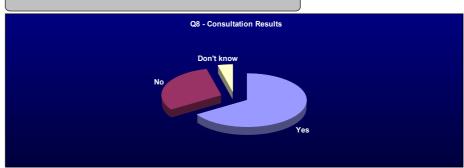
Amount to be paid	Yes	No	Don't know
Percentage Respondants	59.51%	31.60%	8.89%

Q6 - Should we agree to ignore elements such as Child benefit and child maintanence?



Amount to be paid	Yes	No	Don't know
Percentage Respondants	62.44%	31.46%	6.10%

### Q8 - Should we continue to backdate?



Amount to be paid	Yes	No	Don't know
Percentage Respondants	65.93%	30.12%	3.95%

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Fibro Mysigis 1 I am partially sighted (registered) I have 1 long term medical conditions: i.e. diabetes kidney failure, and weigh 28 stones all of which cause mobility issues 1 am ticking this box because i believe there is more than one problems i suffer from, epilepsy, mobility without a wheelchair severe back problems are just	umber of Respondents		I
kidney tailure, and weigh 28 stones all of which cause mobility issues i am ticking this box because i believe there is more than one problems i suffer from, epilepsy, mobility without a wheelchair severe back problems are just			
from, epilepsy, mobility without a wheelchair severe back problems are just			
wheelchair severe back problems are just			
i have multiple sclerosis 1 Mobility (not a wheelchair user) mental 1 health condition and long term medical			
Wheelchair user with long term medical 1			
Where did you hear about this consultation This open response question was answere	d by 343 respondents		
Through the letter sent to my person from 1	umber of Respondents		
a letter by the council   1   1   2   2   2   2   2   2   2   2			
A letter from Thurrock Council 5 a letter from Thurrock Council 1			
A letter from Thurrock Council. 1 A letter from you. 1 A letter sent by you 1 A letter sent from the council. 1			
A letter the council sent me. 1			
A letter through the post 2 A letter was sent to me 1 A letter was sent to me by post. 1 A letter was sent to me by the benefits 1			
section of Thurrock Council although i am a Thurrock resident i also 1			
work for Serco at Thurrock Council and i was told about the new scheme at a meeting.			
Bola Amako Benefits Section Manager 1 by a letter i received 1 By email from Thurrock council 1			
by letter 8 8 BY LETTER ADDRESSED TO ME FROM 1 THURROCK COUNCIL By letter and on the Thurrock website. 1			-
By letter and on the Thurrock website. 1 by letter from councie 1			
by letter from councie         1           By letter from TBC         1           By letter from the Council         3           by letter from the t.b.c.         1			-
by letter from thurrock council 4 By letter from Thurrock Council 1 BY LETTER IN POST 1			
By letter in the post 1 By letter that was send to me by you 1			
By letter.         2           By mail.         2           by mail-shot from tbc         1           By personal letter.         1			
			-
By post as a council house occupier 1 By Post to my home address 1 by YOUR LETTER 15/8/12 1 Correspondence date 11 August 2012 1			
which was sent to me. Council circular 1 council had written to me yerstday 1 council letter, your letter also stated we 1			-
are a working age household which WF			
ARE NOT council send me letter 1 Councilor 1			
Councillor 1 Direct letter sent by authority 1 Direct mail 1 direct mail from council 1			
E Mail; insight 1 Email polification 1			
from a letter sent by the local Council 1 FROM A LETTER THE COUNCIL SENT 1			
From a letter. 1 from council send me letter other day 1 from letter which you send to me 1			
from reading the local paper. 1 From the council website 1 From the letter I got. I shall have to pay 1			
almost £30 out of my benefits a month which are going to be reduced by £80 a week when universal credit comes in as			
cancelled with no replacement and I shall			
from the letter pent 1			-
which states that mine is a "working age" household although we are state age			
pensioners will we be forced back to work to pay more tax from thurrock council 1			
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government letter 1 had letter from council 2			
had letter in post 1 I am signed up for the consultation 1 notifications, but check the site regularly, as survey's aren't always e-mailed.			

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received a letter	1	
was sent a letter from Thurrock Council	1	
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	1 25	
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Letter from council Letter from Council & RBC News	18	
Letter from council and local paper	1	
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	1 16	
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Letter through my door Letter through post	1 1 2 1	
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letter via mail	1 1 2	
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### **Question 1 - Other Comments**

Response	Number of Respondents
0%	2
0	1
10 percent	1
10%	1
100 0/0	1
40	1
50%	12
all the council tax	1
depends on their circumstances	1
Each case is different	1
None	2
None - they should pay no council tax	1
none and this question is badly slantd in favour of the	1
measure.	
none because I'm going to end up dead	1
None whatsoever	1
NONE!	1
NOTHING , ZERO	1
why is there no option for less?	1

### **Question 9 - Further Comments** This open response question was answered by 236 respondents

Response if people get themselves into debt ,living beyound their means and don't bother to do any thing to provide for tfuture buy saving any thing they my get help,but the leextravagent and carefull will get no help if over £6,000 savings which they my be living on(very few are now considered unable to work,even if ill and not wanted be employers). So we should all spend all our income or more!	heir ess
1) A better policy would be to stop wasting billions ba out other countries and entering into wars we can not afford. 2) As government policies have got us into this economical mess shouldn't they be made more accountable? I already struggle week after week and the new scheme will just make things worse.	his
Although child benefit is not taken into account at pre maybe thought should be given to a limit on a maximu (i.e. 4)so as not to encourage families to just have mo children.	ım
Although i agree with a cap on the banding of the coutax to band D, i do think there should be a protection least 6mths for people who are made redundant to all them time to get a new job.	for at
Apart from its unfair to penalise people on benefits, whether the people who need it most	nen 1
As a sick/disabled person I think the changes very un live in a council home that was granted to me due to repermanent conditions as I could no longer live on a constate due to harassment due to my disabilities. I live very small band D property, and feel I will be penalised living in a property that is off a council estate and is tailored to my illnesses. I am being penalised for being sick to work.	ny uncil in a d for
As always, the most disdvantaged will have to pay for corporate greed and incompetence and suffer persecu from a privileged elite far removed from the rigours of ordinary life.	1 tion

As central government is not going to make up the loss income. The council will have to pass onto the benefit claimate the full cost of the local council tax. As happens in other countries. Or reduce expenditure. I feel that in the current financial climate, council tax cannot be raised without a higher rate of residents defaulting on their council tax. This will raise the cost of collecting the tax. As I dont have any savings amount mentioned so I dont pay tax its difficult to comment for others, but I have done my best As someone in receipt of benefit, any change at all can and will, cause extreme stress. Backdate for a maximum of 3 months Non dep deductions 1 for Households in receipt of DLA/ATA as the other adult should be expected to contribute. Same LCTS for the whole of Essex carry on ripping us off with the gov well done to you all..... 1 Certainly for single persons, the job seekers allowance is 1 barely sufficient to live on. How can a person be expected to make a contribution to council tax with such a low income? I can once see people having to resort to high interest rate lending, increase in crime, .. etc. Or is it the governments intention to starve people back into work? Charges should be calculated so that the people recieving 1 the most services paid for by Council tax, actually pay more in the first place. Charging people some Council Tax who are unemployed and have no savings is unacceptable and will lead to homelessness. People cannot mange on £72 per week as it is. Please increase the amount of Council Tax charged to people in work (if you have to due to Government changes in funding). Consider keeping savings level at present £ 16,000 for all claimants could not understand the first two questions. Council tax benefit is a very good scheme and is much appreciated by those in need. Council Tax should not be set by the banding of property value as all local council services are available to all residents in the borough with no differentiation Council tax support should be given to people who genuinely need the support regardless of their health status. Though there are people who take advantage of the system by choosing not to work and stay on benefits, however we should not undermine the people who are out of work and genuinely searching for a new job. The comfort of knowing their basic bills can be paid gives them the confidence to focus on searching for a new job and returning to work as soon as possible. council taxes are very high for everyone, and I don't 1 understant why they are so high. redusing the benefits make even much harder life for the single mums, or the people who are earning only minimum wage, couse minimum is only 6 pound Dave said we were in it together liar?

Don think it should affect people who are disabled

more i can do!

Don't assume that all people that are on benefits are not looking for work or can't be bothered! I have been on DSS for a year and half now and have been looking for full time work all that time but haven't been lucky! I'm desperate to work full time and hate being on DSS but theres not much

Don't assume that all people that are on benefits don't want to work because some do....like my daughter. Everyone should pay towards the council tax. By being out of work, receiving benefits and not paying any Council Tax only adds to the lack of incentive to get a job.

1

First of all if my benefit does not go up to help with these 1 changes then I will have to consider cutting back on elec/gas or food to pay towards the council tax. If I am unable to find a job that will pay me a living wage then I don't know how I am going to cope. I realize that every one should contribute to the tax but at what cost Genuine disabled people should have the full help and support. people who are unfit for work due to alchol and drug abuse should recieve the lesser support as this is a self inflicted problem. Get more people back to work, people who are fit and able 1 but just do not want to should be pushed HaS somebody that cannot work due to ill Heath it is very 1 scary finding extra money from benefit for extra rent and council tax because it was not my intention to be on benefits, I feel pensioners and chronic sick with illness should be treated the same, we like pensioners can't work not that we don't want to work how on earth can i find money for council tax when my only source of income is incapacity benefit if i were able to work i would only be too happy to pay as i always did prior to becoming ill all of this is scaring me to death as i don t know how on earth i will manage as i do not now How would it affect alone parents? Young parents who are 1 in full time education and alone? I think they should put in account single parents with young kids who cant work and are in full time education. How would this affect people in the age range 60-65 who have virtually no chance of finding employment and are also disabled???? I AGREE THAT PEOPLE WHO ARE ABLE TO WORK 1 SHOULD WORK BUT THE GOVERNMENT SHOULD STOP MAKING CHANGES TO BENEFITS UNTIL MORE JOBS BECOME AVAILABLE I AGREE THAT PEOPLE WHO CAN WORK SHOULD 1 WORK BUT THE GOVERNMENT SHOULD STOP MAKING CHANGES TO THE BENIFITS SYSTEM UNTIL THERE ARE LESS PEOPLE UNEMPLOYED, I FOR EXAMPLE WORKED FOR 39 YEARS BUT WAS MADE REDUNDANT AND I AM NOW FINDING IT VERY HARD TO FIND EMPLOYMENT NOT EVERY BODY SHOULD BE TARRED WITH THE SAME BRUSH I already find it difficult paying my rent and council tax 1

even though I get a discount on both most jobs now are only for 16 hours or less I am a single mother of three and am concerned it would affect my already stretched budget I am a single mother, I would not be able to pay 25% of my council tax on income support, child tax credit and child benefit, as I just about manage to pay my household bills and support and child. I think single mothers should get full council tax benefit but be given extra help and incentive to work when the child is 2. I am a single mum off 2 boys and only work part time, which is around the boys and feel like i did not put myself in this situation. So i feel like i am being punished because of it.....Thanks i am a socialst and beleive in fairness to those less fortunate

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I am baffled as to how the government think people on benefits are supposed to afford council tax AT ALL when they also have to pay 25% or more of their rent as well and face a benefit cap. How are people on jobseekers supposed to manage this out of a paltry £60 a week. Are they going to RAISE benefits in line with this new cost of living? I bet they aren't. And then they cut the police force just as they introduce measures to make the poor poorer and the resulting crime wave can't be coped with. Even the Poll Tax only had benefit claimants paying 10% - which frankly would be manageable but 25% of my council tax bill is over £20 a month, money I just do not have spare. Where do I take it from? My ever expanding shopping bill or do I dump my dog in a rescue because I can't afford to feed her any more? These measure WILL NOT encourage the people it is aimed at to go to work, it will encourage them to steal what they cannot afford and drink more to escape the poverty they are in. What's missing in this country is HOPE, PRIDE and AMBITION and until the government can give people that back they are walking in I am currently unemployed and seeking employment, i took On the full time care of my grandson almost 5 years ago and understand that as from next year i will have to pay towards my rent due to being classed as under occupied, paying council tax on top of that would cripple me financially, i could potentially be worse off by £100.00+ due to these changes. There are no 2 bed properties in my area so re-housing is not an option, what measures are

I am currently unemployed through no fault of my own (redundancy) i am sixty years old have tried in vain to find regular permanent work, but, alas no luck, i know my age is a factor and don't try to tell me any different. i want to work and i only find temporary vacancies. there should be a scheme run by government to try and help people of advanced years to find work more easily.

going to be put in place to protect people like me from falling further into poverty through no fault of their own?

I am disabled and my husband is my full time carer.I am worried about how these changes are going to affect us,as we are both working age.

I am just concerned that people who are of working age and are working but get help because of low wages will probably have to pay of there council tax. What happens if their budget is already fully used up...there is no more to cover an increase in their council tax....where are they supposed to find the extra from. I know I certainly wont be able to.

i am of working age but a full time carer for three people so 1 cannot go out to work. under the new scheme it seems i will be penalised for not working. i think all claims should be assessed by individual circumstances but each claim should be proven.

I AM SORRY BUT I AM UNSURE ABOUT SOME THINGS 1 SO I PUT NOT SURE I am unemployed and I have made strenuous efforts to find 1 full time paid work after being an unpaid informal carer to my elderly inform parents and disabled sister but my efforts have been hindered due to lack of work experience and out of date employments skills. Even though I have tried several times to get the appropriate training and work experience through employment training schemes or volunteering but due to being under the age of 25 I am not considered a big enough priority to be helped by Jobcentre Plus. I am on the government Work Programme and I still I am waiting to be placed in a work placement but because of the economic climate very few employers are taking placements on. I doubt I will be given an extra help to get paid work in Thurrock as there is very little full time permanent work and they want people with experience and fully trained and are not interested in taking anyone on the Jobcentre work trial schemes as everytime I apply for work, I always mention it in my covering letter.

I am very concerned and worried as to how I will make ends meet.

I am working, but only receive the n.m.w I do pay towards 1 my council tax, so just concerned now that i will not be able to meet the new increase. I would therefore like to know as soon as possible of the change so as to stop me from worrying about it.

i as a single mother work full time and on a low income so 1 cannot work any more hours so the likes of me will loose out. What i dont agree is people working and in a council property and donot pay council tax i think they should as i work with someone in that situation and she is better off than me!!!

I believe the wording of this consultation is unfair and does 1 not give a fair and democratic view to opinions the questions do not go far enough? I also have the opinion that single parents or couples bringing up disabled children on benifits should not be punished by these unfair taxes on the poor we already have a bedroom tax placed on us through no fault of our own. WE ARE POOR OUR CHILDREN AND FAMILYS ARE GOING TO SUFFER. So very unfair.

I can't work due to illness. I can barely exist on the benefits I currently get. Paying Council Tax contributions will drive me to the brink of destitution.

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I consider any changes to any benefit system in the curre3nt situation are wrong for people in this country when we keep giving aid to other countries and nations who squander it or decide to come and try to live here I currently get some help towards my council tax due to low income, this means i'm still paying almost half the amount of my council tax. There is no information to show how i am going to be affected, it is only showing details of how someone who is getting full help. It would be useful if there was details for people in my situation.

i disagree with the government,that these changes need to 1 be installed,once again they hit people with low incomes

I do not agree with the scheme of charging people on benefits council tax, even if it is a reduced amount. They are people who are already living and surviving on less than others and to take more of their money away could be catastrophic for some families. People who have children or houses who are just coping will be pushed out of their houses and a greater amount of inequality amongst the poor and the rich will become apparent. This scheme to save the council money so that you can continue to pay your staff to think of silly schemes like this instead of trying to cut back in your own office. It is especially ridiculous to ask those with disabilities to pay as it is often not their own fault that they cannot work... I think you need to re-think this idea and think about the people you could potentially be sending into the street or causing them to starve and rely on other working people. i feel i work hard and low paid i should be helped with council tax benefit after all the government takes too much in tax from low paid workers also fares to wotk should be taken into account as well

I feel it is unfair that some people will be made to pay towards council tax. Some people have reasons as to why they can not work, i.e some single mothers can not work due to needing certain hours and the high cost of child care. It is unfair that they will be made to pay towards council tax as this will effect the living standard of the mother and child/ren.

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i feel that disabled and vulnerable people shouldnt be effected by this. I also feel that if you do not have to pay towards council tax you shouldnt as usually their circumstances havent changed and will be getting penalised

i feel that if someones needs the help the council should step in, regardless od what people are earning, because the government tax us enough.

I have a job and I pay my council tax. But to make unemployed people have to pay for this is an absolute disgrace. There is no way people can afford to do this, people are going to end up on the street. While people high up at the council will get their little bonus and expenses sitting around doing nothing. Making all the people below them do their work.

i have a long term illness, and i have one year before i retire at 65 so i do not agree that i will have to pay council tax'

I have just gone back to work part time after a 10 year fight 1 with cancer. I get on average £600 a month after tax, I just about cover my housing and utility bills with this money, and however this doesn't include food, clothing or maintenance of my property I have to rely on me 84 year mother for help in this. This government reform really isn't an incentive to want to work. I survived Cancer form which I nearly died to be told that all I have to do is go to work to pay everyday living costs. Can you tell me what was the point of all my treatment to survive and problems chemo has left me was for? I would really like to know the answer. Right now every step I take to improve my life the government make me take two back. So in the end I might as well of died. At least I would not have to worry about how to pay my bills.

i honestly think the changes are drastic and highly unnecessary, you people just want to punish the poor some more, if u reduce the council tax bills, that am sure will be a welcome suggestion to residents, u want people who barely have money and cant afford the basic elements of survival to remove from the meagre benefits and pay the very expensive council tax bills, i think its very unfair, and u are taking the mickey out of the poor and vulnerable and not protecting them, you are making the already difficult life even more difficult to live, i think you people need to reconsider ur actions.

I just feel shocked & upset as i feel that yet again we are being penalised because we are unable to work because of a long term illness. At this rate we will all end up homeless!!!!!

i just worry that is the people like myself that do work but 1 have sole responsibility for my children that will be affected by these changes and not the ones who are truly dodging it

i myself on benefits and find when this new tax comes out 1 i will be worse of than i am now has trying to find work in thurrock is very hard

I personaly feel that day to day living & the cost of household bills is expensive for everyone. The majority of unemployed people struggle to find work due to unsuitable hours, not owning a driving licence or not having the right qualifications etc. If these people had to pay more towards their council tax as well as rent & other bills i fear we will be a country full of people who have ended up in debt just to survive on a daily basis. The way the council tax scheme is now does work for those who need it. I agree that those who are on a high salary or with high savings should pay more towards their council tax but that is simply because they can afford it.

I think full time carers should get some consideration in this and people over 60, and those in sheltered housing accommodation as they are vulvernable.

I think if not done carefully it could make some of the most 1 vulnerable people in society far worse off. The system is confusing enough for ordinary people without even considering people with additional needs.

I think it is absolutely disgusting and should not be allowed. How on earth are people on benefits that are struggling already to find even more money they have not got to pay towards this. It is diabolical

i think it should be left as it is i cant work due to ill health 1 and im only 36 i would love to go to work but cant so why should i have to pay any i struggle as it is with 2 kids and being a single mum also

I think many people do need help but I do agree with incentives to help people gain employment where possible.

I think more changes should be made about the lower income group when reaching say 70 plus and be exempt from the tax altogether, in this world things never get cheaper, every year i get a rise to my state pention, great, but alas my poll tax goes up, gas, electric,food petrol, so at the end of the day me and thousands of other penstioners on the lower income have less and less money to buy food and keep ourself walm.

i think only allowing £6,000 in savings is too low i does not 1 encourage people to put some money away not that there is much encouragement in this country to do so due to low interest rates and the government taxing everything. including pensions.

I think people who are on DLA should be treated the same 1 as pensioners

i think people whom are ill or disabled should get more help & support.

i think should help those people who on longer term sick those who can not afford pay for it

i think single parents should pay less towards council tax 1 as they would only get one wage coming in if they work plus would have to pay out more for childcare being lone parent. married people/couples have potential for 2 wages. also the banding system should be changed as the least amount of rooms only considers floor space not quality of property. eg. a new built 2 bed house/fitted kitchen and bathroom, modern and uptodate should pay more than a large 2 bed flat with big rooms but in a run down state/ 30 year old kitchen/ bathroom crappy walls and ancient plumbing, the standard of living should be taken into consideration, and if the council want the higher payment they should bring the properties up to decent standard.

I think that benefits should be judged on circumstances, and this with disabilities who choose to work should not be penalised for doing so, as this would encourage them to stop working and look to get more in benefits. More should be done to help those who do work and want to work who have a disability, and people who refuse to work and help themselves should get less help from benefits

I think that Child Maintenance should be taken into account, but not Child benefit. I agree that people that CAN work, but don't should have to pay the extra over people that are not in a position to work - it could work as incentive to encourage people back into work if they realise that it doesn't pay to sit on benefits.

I think that everyone should be paying towards council services, and at present the benefits that people receive is unbelievable and all income should be taken into account (including benefits).

I think that greater consideration should be given to those 1 who are in rented accomodation and those in council accomodation as the level of rent difference is almost 100%. Someone in private rented may not be able to afford the council rates as much as someone who has the benefit of council accomodation.

I think that parents with a disabled child who get carers allowance for caring for their child should also be exempt from paying towards council tax if they are on a a low income. Like the OAP's

i think that people on beniffit should not pay council tax as 1 most people other 50 find it harder to find work and must not be predudice against be caused of there age and be cause of there age some times people are finding it hard who are othe fifty to find work and the council does not have the right to charge people council tax who are claiming benifits as people very from diffret reasons why thay are unable to find work this is just a way of getting mony from the pore take more mony from those who have good jobs and do more to catch those people who are working and claiming beniffts i am other fifty and had aheart attack 1 year ago so i am finding it hard to find work so please be carefull not to put to much stress on people that are ill and find out more about peoples problems

I think that people with the means to pay, should pay! I think that the %'s should be based on earnings and tiered, based on circumstances such as benefits, wages and children. I don't think it should be a flat rate for all as 25% can seem a lot or not a lot depending on your circumstances.

I think that the new welfare reforms are unfair and to some 1 degree predjudice. Do you have any idea how much stress and panic all these changes have and will make to to the sick, disabled and vulnerable?

I think that these schemes need to be considered very carefully as some people are very vulnerable and will find this process extremely worrying and will be made to feel even more vulnerable and alone and that could lead to serious consequences.

I think that this change by the government should not be made because it would leave more people in poverty when there are many other moves that may be made by increasing payments to those with high income's this would not cause any problems.

i think the changes are fine if the same rules are applied for all people

i think the disabled and vunerable will face financial difficulty with benefit cuts and huge increases in payments for bills .disabled already have higher costs and carers only get 58.45 carer allowance for a 24 hour a day job

i think these questions are quite hard to give a yes \ no answer as everyones circumstances are different. unless a property is much to big for the family, i dont think you should necessary pay if the property you are in is higher than a d band as alot of family properties start from e. also i had job centre medical interviews which showed i was incapable at work, thats not the same as choosing not to. my children suffer as it is with the amount of money i have to survive and dont really get any csa so I struggle now paying for basics and i dont go out or smoke or drink.

i think they should help people long term sick more.

i think they should help those people who need help those 1 unable work or disbaled people they should help more.

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i think they should help those who can not afford pay council and help disable people

i think those that lie that they can't work should get there benefits stopped and those that are disabled should also contribute because has a council tax player why should i pay for them

I will be writingn a letter as a person in my own right. My circumstances are different and each person should be judged on their own merit! Putting everyone in one basket with a label is unfair and unjust.

i would like see more help people who on long turn help given more money to help them

i would like them help those people on low imcome and sick and disabled people

i would like them help those people who out work long

i would like to say they should held those people who can 1 afford it and those can not work at all.

If a person has looked after themselves and managed to put a sum aside for a rainy day, but now find themselves (in the short term)in need of assistance, they should be given a pro-rata benefit sum to be paid back when their circumstances improve. This should not apply to those who spend in excess or deliberatly overspend their budget.

If people are on JSA for example and only get £71pw how 1 will they find the extra money to pay council tax - go without food? I feel this is all wrong, perhaps we should look at benefits of immigrants first?

if the govornment want to raise more money to pay off the 1 deficit, they shoud make sure all the high earners pay all the taxes due to them.STOP PICKING ON THE SICK AND DISABLED!!!!!Who's to say who's vulnerable???

If this happens i might have to put my two children in to care as i will not be able to look after them. I already find it hard to pay the bills without another one on top.

If unemployed people with no income are charged council tax while being eligable for job seekers allowance, child tax credit and child benefit they will only use the benefits they already recieve mentioned here to pay that council tax, therefore to make matters easier why doesnt the council just directly take these peoples entitlements to pay for council tax straight from the jobcenter and hmrc, after all thats where the money will end up.

If you have a carer you should not be penalised.

if you have a good wage comming in or have savings over
£5000.00 yes you should pay more council tax.

If your final committment is to start off on a trial period with 1 around 10% on Council Tax being asked for then it should help, but for you to ask for 25% will in the long term cause unnessessary worry and possible illness to individuals who are in the process of still looking for employment. Not to put extra work load on the NHS if they are having to worry about where the next pound is coming from.

If your only income is benefit payments then you should not have to pay anything towards the Council Tax until you are working and earning again. Taking an amount from Job seekers Allowance plus having to pay water rates also form that set amount would leave a person with litle money to live on. If you are earning and in full-time employment, then yes you should pay the full amount but not when you are unemployed for whatever reason.

I'm a little scared that i will be made to pay a lot towards the council tax when i don't even have money left by the end of the week. I am looking for work but can only do term time as my son has ADHD and can't be left on his own in the school holidays.

I'm glad it won't effect myself at 91, disabled and reliant on 1 my daughter and son-in-law with only my pensions as support.

im on a low income and would like to work more hours but 1 i have my son living with me, and having to pay xtra council tax alongside my rent increase because there are only two of us in our home would make life harder for me.my wages wont go up to cover the xtra i will be paying.

In the 1950's when my children were born, 1953 and 1956, 1 we were offered the advice to keep our family down to TWO and I did not get any ch9ild payment for the first child but got only 8 shillings for the second. My husband and I decided to keep our family down to two. With all these imigrants coming over here with so many children it is costing the Council so much money in Child Benefits, and then there is the problem of finding them a big enough Council house to live in. When I left school at 16 years old my policeman father found me a job starting on the Monday at 9 o'clock. I left school on the Friday and started work on the Monday. I have worked all of my life even going back to works 6 weeks after the birth o my children. I have never asked the Council for a house or anything. This is why I have given these answers. This generation today, thinks that life and the Council owes them a living and money for nothing. I think the reason for the way this country is going down hill is our government is too generous in helping other countries with their problems when we have our own problems to solve. When In the first question you do not give the option of choosing 1 less than 25%. I think there is a real danger that by insisting that unemployed people have to make this level of contribution, you will increase poverty and debt

in your letter you suggest that to cover lower benefit we increase hours or earn more money well my husband already works 60 hours and in not likely to get a rise in the near future so what do you suggest we do other than strech an already over streached income

it does not seem right that someone on a very low incomewill now be expected to find money to pay towards their council tax bill if this means they have to make cuts in esential arrears such as heating or food.

It is very difficult to sit in judgement on these issues! hope 1 that there are ways to appeal!

it seems the government have created this scheme so they 1 are pushing more people in poverty as most unemployed people can just survive with the current help they recieve, if the government encouraged employers to not restrict the age groups they want to employ then hopefully there be less people unemployed.

It's all very well trying to incentivise people back into employment, but not everyone receiving benefits is workshy or lazy, some, believe it or not, have no other choice. The fact is that the jobs aren't available and this new scheme will be adding pressure to people that are already struggling to stay afloat in the current economic climate. There are other ways that the government could be saving money, but thus far it's been easier to target certain groups of people.

its going to cause even more hardship to those already struggling like myself

its time to have a really fair society if you cannot work because of real tested incapacity then benefits should be maximised if you will not work simply because it does not suit your street credibility then benefits should be of a minimum or even withheld after a six month or two job offer period

Its totally unacceptable that this gvernment are once again 1 picking on the poor and stopping peoples council by 25% or more, when we have no choice in the position we in.

Ive got concerns that you're going to take away the single 1 person discount of 25%.

Just that the questions could have been easier to understand.

Keep it simple protect those with no money.

LONG TERM DISABELD PEOPLE SHOULD BE EXEMPT 1
FROM COUNCIL TAX, AS THEY HAVE NO CHOICE IN
THERE INCOME, THERE INCOME IS DETERMINED BY

THE BENEFITS AGENCY . look up the word 'framing'

make sure that people get the right benefit and can afford to pay the council tax as some are on low income My circumstances are that through no fault of my own, I had to give up work to become a full time carer. I do not see why I should be penalised for this.

My only concern is that people who are unable to work due to various issues, that can be verified, do not suffer from the new rules

my wife works part time, 30 hours a week the maximum allowed where she works, i am claiming esa allowance, which amounts to nothing, all we get from the government is £15 per week towards the mortgage, because she gets working tax credits, as my wife is on the minimum pay we just get by. the esa used to pay all the mortgage for us, but since my wife upped her hours from 22 to 30 in order to qualify for working tax credits and make our lives a little bit more bearable money wise, we have since found out that you are not really awarded for working more hours, it's just a case of what the government gives with one hand it more than takes with other. so there is never an incentive to make yourself financially better off, my wife could still be working the 22 hours and be in the same position financially. i could go on forever, but i wont.

N/a	2
NATIONAL WELFARE REFORM SHOULD BE	1
SCRAPPED DONT TAKE FROM THE POOR TAKE	
FROM THE RICH The Government lies "There is no	
alternative." We are told that the only way to reduce the	
deficit is to cut public services. This is certainly not the	
case. There are alternatives, but the government chooses	
to ignore them, highlighting the fact that the cuts are	
based on ideology, not necessity. One alternative is to	
clamp down on tax avoidance by corporations and the rich	
and tax evasion, estimated to cost the state £95bn a year	
Another is to make the banks pay for free insurance	
provided to them by the taxpayer: a chief executive at the	
Bank of England put the cost of this subsidy at £100bn in	
a single year Either the tax avoided and evaded in a single	
year or the ongoing taxpayer subsidy to the banking	
industry could pay for all of the £81bn, four-year cuts	
programme. "We are all in this together." Since the	
banking crisis: average pay of FTSE 100 directors has	
risen 55%, corporation tax has been cut, the government	
have not delivered on a manifesto pledge to clamp down	
on tax avoidance, instead cutting staff at HMRC, bank	
No	22
NO as I think the system works fine as it is.	1
No comment.	1
no comments	1
No comments. Thank you for asking.	1
No not really	1
No, but good luck	1
No.	2
None	3
Not at the moment as I am still trying to get my head	1
around how the sceam Is going to be deployed.	
not at this time	1
Not at this time,	1
Not really	1
Only that those who are in genuine need shouldn't be	1
made to pay more than they should.	
pay LCTS only to the needy	1
people in thurrock are already struggling to pay there	1
bills.the cost of living is rising yet wages are not,by	
introdusing more charges you are increasing the pressure	
already felt and will only drive people into bigger	
debts.people already on benefits are given the minimium	
to live on and yet will be asked to pay towards the council	
tax, where are they going to magic the money from.,you	
will drive people further into povery .By changing the	
current system you are just forcing people into debt by	
paying an already unfair and too high tax. The people of	
thurrock do not need more pressure from there local	
council life is already hard food and fuel costs have risen	
so high this year now the very roof over our heads is rising	
with the cost.No changes should be made and further	
relief should be given to the people that are able to remain	
employed.	
People may live in high graded houses, this does not	1
mean they are well off. (Ref: Question 2)	
People on benefit are given am amount of funding to give	1
them the same income as people who work therefore their	
entitled to pay the same	
people on benefits are suffering already ,what with thurrock	1
council bringing in an empty room more rent policy , and	
sick benefit being slashed we will have no money left to	
survive .we cant work if we are too ill / and there are no	
jobs available . is it only us normal folks who can see this	
is going to cripple us even further than at present .	
needle on low incomes in families on less than C401:	
people on low incomes ie: families on less than £16k shouldnt have to pay at all in my opinion.	1
People over 70yearsd old should get more help	1

People over sixty are less likely to gain employment consderation should be given to this. This will also allow the younger generation a greater opertunity under the £25 wage scheme.

People should not be penalised for their disabilities which 1 causes them to be unable to work.

People that are NOT on Jobseakers allowance, ie incapasity and disabled should not have to pay as they are unable to work. That means they would have to find the money from where exactly? They don't get enough to live on as it is. Why should pensioners be exempt when a lot off them have more money than the people on benefits. It should be means tested to make it fair, a concept this government knows little or nothung about.

people who are already struggling will become worse off. PEOPLE WHO EARN MORE SHOULD RECEIVE LESS BENEFITS

People who have uncontrolable circumstance should be supported but the people who just keep having kids to get more monry and benefits should pay there way towards the bills, I am a single mother not by choice, by my partner dying so i work as much as i can around my 2 children and thats not my fault. You should see what everyones individual needs are first before making them pay more tax because theres no way i will be able to afford it and nor will allot of other working single parents. People with unstable jobs should be considered because some who desire to work are unemployed, they take job offer when there is, there are periods they are absolutely jobless while on the same benefit scale.

Please leave things as it is. people are suffering you don't know. it is very hard with little childrens. we cannot buy good toys for my kikd. and thier friends have good, good toys. my childrens cry when i cant buy toys for then. my heart crys. when my childrens cry for good things when other parents can get for their childrend. please dont cut my benifits

Please take into account that Disabled residents are also 1 having other benefits cut or abolished so the amount of money they have to pay any council tax is decreasing.

Qn. 1 Council tax levels are too high for people on low incomes. THE AMOUNT THEY ARE REQUIRED TO PAY SHOULD BE BETWEEN 1% AND 25%. Furthermore, the amount of council tax payable should remain at ZERO for people on low incomes who are living in rented accommodation. Qn.4 I don't think one group should have more than the other. They need different types of support but the same levels of support, the person who is long term ill needs help to manage one the consequences of their illness i.e. low income. The unemployed person needs council tax support also because they also do not have the means to pay. Qn 6 tricky, a family with children has greater expenses, however privileging families with children above those who don't also seems unfair. Qn. 8 As long as there are people who do not have internet access, or who are otherwise disconnected with the council tax benefit tax system, claims should remain back dateable

staff shoulde not be trained in fobbing you off when you ring and make a claim I lost several months worth of help becuase I was misinformed

surely this is just making people pay council tax from their 1 benefit money which means they will be worse off

The bill states people who are working should be favoured 1 by the measures. I am currently working 16 hours a week on a low wage, and I cannot increase the hours. I cannot do a second job as i have health issues (which are not severe enough to be claiming disablement benefits) but these measures will hit me twice, once with a raise in the amount of rent I have to pay and secondly with 25% of the council tax which i will have to find. I will be much worse off...perhaps I should go onto benefits to be better off.

The changes proposed will put a lot more stress into already stretched families. The measures labelled as "incentives" to work make no difference to low income families. The second adult rebate is very important to those who have to care for and look after an older relative or adult dependent. To strip this away would again cause unnecessary hardship. There may be ways of limiting this rebate to specific relationships between the two adults rather than take it completely away.

The first question on this survey is loaded, giving the responder no option to answer if they feel that less than 25% (or none) of the council tax should be paid bythe recipient of the benefit.

The government is making it harder for those with low incomes to stay in work. If this amount of help is reduced even further and the cost of living continues to rise, will end up in further poverty/debt going to work. Being in work makes you feel part of society, don't take that independency away from those that really need it. The government should leave those of Pension Credit Qualifying Age alone, as they have already contributed enormously during their working life and should receive any form of assistance that they can get.

The increased charges for household and should a disabled appears as a wife frently to delegable and should.

disabled person are quite frankly deplorable and should never have been suggested, never mind be implemented. The local tax support scheme is a good idea.

The low wage and unemployed/sick etc will suffer, there

The low wage and unemployed/sick etc will suffer, there needs to be incentives for people to return to work, say no council tax due for 3-6 months, help get them on their feet

The lower a household's income the harder it will be for them to pay even a small contribution as thier income tends to be already stretched to the limit. Some people cannot work regardless of 'incentives'.

the people who are job less and they even can't survive properly on the job seekers allowance, where would they get the money to pay that 25% proposed council tax?? The reduction in council tax benefit funding from Central Government was meant to be 10%. Due to protection for pensioners, loss on collection etc the actual reduction in income to local authorities will be over 10% and I assume this is the reason for the maximum level of council tax support in the consultation being 75%. However, I would liked to have seen higher levels of support as options in the consultation. I understand higher levels of support may create a budget pressure but the question should then be is it fair to pass the budget pressure caused by pensioner protection, non-payers etc on to those least able to afford it (i.e. those on benefits).

The scheme may mean some people will find it difficult to 1 pay but may encourage them to rely less on benefits and seek to earn their own income

There should be more council tax bands. It is ridiculous that someone who owns a house worth £2m pays only three times the tax of someone who rents a home worth £100k. The poor are subsidising the rich; and tenants are subsidising rentiers.

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Theres only so much blood you can get from a stone -1 Where am I supposed to get another £120 a year to pay Council Tax ( as Unemployed) from the £9 a day Dole(JSA)that the Gov.t currently give me????!!!!! These changes are going to hurt the most vulnerable people and drive them further into poverty. It is unfair and does not provide those who are unemployed but able to work with any incentive to go to work. It penalises those who are ill and may have other plenty of other worries into finding funds which they may not have and increase their worries and possibly impact their condition - thus making it harder for them to go back to work. Its a totally irrational proposal. Totally against it! These changes are not supported, because they are acts 1 of bringing more frustration to the less privilege. These changes are unfair to people who are genuinely unable to find work and have not support or help. these changes will simply make people struggling in poverty struggle even more. Personally I find it very difficult to survive on J.S.A Benefits and having to pay council tax aswell as rent. debts. water rates, food, gas, electric. travel, fines, child maintenance all on around 50 pound a week is simply not possible. Peoples expected out goings are far higher than their expected income increasing outgoings without increasing income will simply pressure and squeeze people more. this may help push some people into working. It will most likely also increase homelessness and crime. These proposed changes will affect the most vulnerable in 1 the community and currently in the Government's proposed welfare reforms, there is no definition for those that are classed as most vulnerable. The local scheme should protect the long term sick, people with mental health and long term debilitating illnesses and those with disability. The new local scheme should also protect the unemployed actively seeking employment and increase the level of income to be protected when working out Council tax to £50 instead of £25 to provide greater incentives to work. theu should help one can not work at all and those need They are unfair to people who have got no savings, no help 1 and no support. think should those need the help who can afford it. think they should help the people who can afford council 1 tax those on low imcome think they should help those who can not afford pay 1 council. those on low imcome think they should help those who on low imcome and 1 those long term sick and disable people This may result in severe hardship for some people, the cost of energy is rising every year and this is just another nail in the coffin. There will be more people living below the poverty line because of these changes. Close tax loopholes for the wealthy and use money to benefit the most vunerable in our society This type of questioneer should not be expected to be comlpeted by an 85 year old person, living on their own This will affect me & my family a lot to the point were I might have to put my two children in to care as I won't have the money to look after them properly. I am already finding things hard with the rise in house hold costs eg:food,clothes,electric & gas. This will affect me alot if you make me pay Council Tax, Which would come from my weekly food money and bills! NOT ACCEPTABLE those people can not afford council they should give more 1 help pay torward it what about disabled people What about working age carers? I'm a carer for some-one 1 with severe disabilities, what would happen if I had to go to

work?

where is the consideration of the rise in cost of living for those on low or now income. these proposals will hinder in many ways families and individulas i=on benefits. Alos there is no consideration in the levey charged for council tax. The rate it is charged at now was in the housing boom of 2001 in my case, the property is worth atleast a third less now. This scheme is whole unfair and will cause more harm than good. It will not encourage but force people to take jobs that may split families and will in the majority of cases clog up the justice system with non payments and re apprasals of the banding of said properties, all in all an idiotic idea!

Whether a person is employed or unemployed should have 1 no bearing on their entitlement to Council Tax Benefit. It should be based on need. A lot of unemployed people would like to work but are unable to find a job. Also a lot of people who work in low income jobs would like to move into better paying jobs but are unable to. The current recession is a major contributing factor to the above. Responsibility for this lies with banks and governments for failing to control banks.

With reference to question 1 - those on job seekers allowance (single and without dependents) believe receive only £65 per week to pay for all their outgoings (food, utilites etc.) as well having to deduct water rates from their allowance, which could leave as little as £53 to cover for food etc. Therefore, in my opinion should receive 100% Council Tax Benefit.

With the Governement cutting the amount of benefit we receive to try to force us into work when I've been declared unfit to work and now this change in council tax benefit I will no longer be able to stay in my home. I think this scheme has is being targeted at the wrong people which are the disabled and vulnerable and should be aimed at the fit who are able to work and choose not to and also the people who choose to have children so as not to work.

yes i have if unemployed council tax should not be payed 1 the goverment should sort it out some people who want to work can not find work yes i think it is totally discuting that this government are 1

takeing away the help that the local council give generally to those that need help either between jobs or on long term illness,I am unfortunatly unable to work at pressent due to my current and past situation which has been brought on by ill health, Due to government cut backs that have allready hit me and lots like me in my possition, I now find not only do i have to put one weeks money out of my E.S.A. Weekly payments towards my rent to make up the short fall, But i am now quite possibly going to have to pay even more money out of that income as well, At this rate we wont have any money to pay for the generall things like food, water, Ellectrick, gas, T.V. liecence, Insurances.house hold items,to cook or clean with, bedding, cloths, and so on and so on, when will someone realise we cannot live on thin air please can someone tell us how if you keep cutting our money, I might just add that i have worked for 42 years of my life and payed my taxes, national insurance and so on why should people like us have to suffer we have payed for our ves think it is very wrong to target the people with disabilities who can not work and dont stand a chance of finding work. in the current job market

Yet again, the Government are targeting the most vulnerable people in societyin the name of cuts. Every penny of any benefit paid to an unemployed person is precious and it is already a struggle so to reduce the amount that they would have to live on by charging them Council Tax radically, detrimentally affects their ability to survive.

You are making no consideration for those of working age 1 who can only work a low number of hours for reasons of long term cronic illness and as a result have a low income. They have no opportunity to earn more You should subsidise people as little as possible.

### Resident or organisation

This single response question was answered by 413 respondents

Response	Number of Respondents	Percentage of Respondents
Resident	413	100

### Postcode

This post code response question was answered by 360 respondents

This post code response question was unowered by ou	
Response	Number of Respondents
RM19 1NB	1
cm3 1py	1
RM14 3RT	1
rm15 4al	1
Rm15 4ba	1
RM15 4EA	1
Rm15 4hr	2
rm15 4jb	1
RM15 4LB	1
rm15 4ns	1
rm15 4nu	1
rm15 4nx	1
RM15 4SR	1
rm15 4th	1
Rm15 4tt rm15 5ad	2
RM15 5AF	1
RM15 5BA	1
rm15 5bp	1
RM15 5BS	1
RM15 5BT	1
RM15 5BZ	1
rm15 5da	1
rm15 5dd	1
rm15 5dh	16
rm15 5ds	1
rm15 5dw	1
RM15 5EP	1
RM15 5ES	1
RM15 5HN	1
RM15 5HP	1
rm15 5hq	1
RM15 5HU	1
RM15 5JA	1
RM15 5JH	1
RM15 5JQ	1
RM15 5JU	1
RM15 5JX	1
rm15 5jy	1
rm15 5jz RM15 5LW	1
RM15 5NH	1
RM15 5PA	1
rm15 5pe	2
rm15 5pf	1
RM15 5PJ	1
rm15 5py	1
RM15 5PZ	1
RM15 5QN	1
rm15 5qq	1
rm15 5qt	1
RM15 5QU	1
RM15 5QW	1
RM15 5RJ	1
RM15 5RN	1

rm15 5xd	1	
rm15 6aa	1	
RM15 6AR	1	
rm15 6au	1	
rm15 6ba	1	
RM15 6DS	1	
rm15 6eb	1	
rm15 6jf	1	
RM15 6JG	1	
rm15 6jq	1	
RM15 6NR	1	
RM15 6NW	1	
RM15 6PF	3	
RM15 6PX	1	
rm15 6qr	1	
rm15 6sl	1	
RM16 2AN	1	
RM16 2DZ	1	
RM16 2EB	1	
rm16 2eh	1	
RM16 2GY	1	
RM16 2JA	1	
RM16 2JT	1	
Rm16 2nu	1	
RM16 2PL	1	
rm16 2pu	1	
RM16 2QD	1	
RM16 2QL	1	
RM16 2QP	1	
Rm16 2rs	1	
RM16 2SR	1	
RM16 2TL	1	
RM16 2TT	1	
Rm16 2ua	1	
RM16 2UJ	1	
RM16 3AA	1	
RM16 3DQ	1	
rm16 3nj	1	
RM16 4BA	1	
rm16 4bs	2	
rm16 4bu	1	
rm16 4db	1	
RM16 4DD	1	
rm16 4ds	2	
rm16 4hd	1	
RM16 4HP	1	
Rm16 4je	1	
RM16 4LF	1	
RM16 4NJ	1	
rm16 4np	1	
RM16 4PA	1	
rm16 4pb	1	
rm16 4pl	1	
RM16 4PN	1	
rm16 4qt	1	
RM16 4RT	1	
Rm16 4tg	1	
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rm16 6az	1	
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rm16 6bs RM16 6DG rm16 6ed	1 4 2 1 1	
rm16 6bs RM16 6DG rm16 6ed rm16 6ej	1 4 2 1 1	
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RM17 5HA	1
RM17 5HE	1
RM17 5JB	2
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RM17 6EQ	2
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RM17 6EX	1
RM17 6HD	2
RM17 6HY	1
rm17 6lb	1
Rm17 6ld	1
RM17 6LP	3
RM17 6LR	1
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rm17 6rw	1
rm17 6rx	1
RM17 6SD	1
RM17 6SG	2
rm17 6sn	1
rm17 6uh	1
rm17 6xd	1
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rm18 8hf	1	
RM18 8JD	1	
RM18 8JQ	2	
rm18 8jr	2	
RM18 8JS	2	
RM18 8LR	1	
RM18 8ND	2	
RM18 8PB	1	
rm18 8rb	1	
RM18 8RF	1	
rm18 8rx	1	
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Does you or your partner receive Council Tax Benefit?
This single response question was answered by 382 respondents

Response	Number of Respondents	Percentage of Respondents
Yes	304	79.58
No	70	18.32
Don't know	8	2.09

# Please tick the description below that best describes your household This multiple response question was answered by 380 respondents

Response	Number of Respondents	Percentage of Respondents
A family with one or two dependent children	58	15.26
A family with three or more children	12	3.16
A lone parent household	68	17.89
A carer	28	7.37
A household with full and/or part time workers	51	13.42
A household that includes someone who is disabled	114	30
A single person household or a couple without children	116	30.53
None of the above	38	10
Don't know	6	1.58

Are you a service personnel or ex-service personnel? This single response question was answered by 380 respondents

Response	Number of Respondents	Percentage of Respondents
Yes	22	5.79
No	352	92.63
Don't know	6	1.58

### Are you a war widow?

This single response question was answered by 377 respondents

Response	Number of Respondents	Percentage of Respondents
Yes	2	0.53
No	375	99.47

### Age

This single response question was answered by 378 respondents

Response	Number of Respondents	Percentage of Respondents
18 - 24	11	2.91
25 - 44	118	31.22
45 - 59	115	30.42
60 or over	123	32.54
Prefer not to say	11	2.91

### Disability

This single response question was answered by 375 respondents

Response	Number of Respondents	Percentage of Respondents
Yes	136	36.27
No	239	63.73

### Disability 2

This single response question was answered by 138 respondents

Response	Number of Respondents	Percentage of Respondents
Visual impairment	4	2.9
Speech impairment	1	0.72
Hearing impairment	1	0.72
Mobility (a wheelchair user)	11	7.97
Mobility (not a wheelchair user)	30	21.74
Mental health condition	15	10.87
Long term medical condition	65	47.1
Learning disability	3	2.17
Other	8	5.8

### Disability other

This open response question was answered by 8 respondents

Response	Number of Respondents
arthritis spine	1
diabetic auto immune disease	1
Fibro Myalgia	1
I am partially sighted (registered) I have long term medical conditions: i.e. diabetes, kidney failure, and weigh 28 stones all of which cause mobility issues	1
i am ticking this box because i believe there is more than one problems i suffer from, epilepsy, mobility without a wheelchair severe back problems are just some	1
i have multiple sclerosis	1
Mobility (not a wheelchair user) mental health condition and long term medical condition.	1
Wheelchair user with long term medical condition	1

## Where did you hear about this consultation?

This open response question was answered by 343 respondents

Response	Number of Respondents
Through the letter sent to my person from the council.	1

A Letter	2
a letter by the council	1
a letter from my council	1
A letter from the council.	1
A letter from Thurrock Council	5
a letter from Thurrock Council.	1
A letter from you.	1
A letter sent by you A letter sent from the council.	1
A letter the council sent me.	1
A letter through my front door.	1
a letter through the post	2
A letter was sent to me	1
A letter was sent to me by post.	1
A letter was sent to me by the benefits section of Thurrock	1
Council	
although i am a Thurrock resident i also work for Serco at	1
Thurrock Council and i was told about the new scheme at	
a meeting.	
Bola Amako Benefits Section Manager	1
by a letter i received	1
By email from Thurrock council	1
by letter	8
BY LETTER ADDRESSED TO ME FROM THURROCK	1
COUNCIL By letter and on the Thurrock website.	1
by letter from councile	1
By letter from TBC	1
By letter from the Council	3
by letter from the t.b.c.	1
by letter from thurrock council	4
By letter from Thurrock Council	1
BY LETTER IN POST	1
By letter in the post	1
By letter that was send to me by you	1
By letter.	2
By mail.	2
by mail-shot from tbc	1
By personal letter.	1
by post	9
By post as a council house occupier	1
By Post to my home address	1
bY YOUR LETTER 15/8/12 Correspondence date 11 August 2012 which was sent to	-
me.	1
Council circular	1
council had written to me yerstday	1
council letter. your letter also stated we are a working age	1
household which WE ARE NOT	•
council send me letter	1
Councillor	1
Direct letter sent by authority	1
Direct mail	1
direct mail from council	1
E Mail; insight	1
Email notification	1
From a letter dent by the Council	1
from a letter sent by the local Council	1
FROM A LETTER THE COUNCIL SENT ME	1
From a letter.	1
from council send me letter other day	1
from letter which you send to me	1
from reading the local paper.	1
From the council website	1

From the letter I got. I shall have to pay almost £30 out of 1 my benefits a month which are going to be reduced by £60 a week when universal credit comes in as one of my benefits is being completerly cancelled with no replacement and I shall have to fight to get PIP too. (PS I am not and never have been anywhere near and nor am I entitled to, nor should I be entitled to, £26k a year as this is what people think the welfare reform bill is about.Really it is about pushing people like me - who worked for years, worked myself into the ground as a teacher, and can no longer work, and find life hard work - into poverty. Is that right in one of the richest countries in the world?)

from the letter sent From the letter sent to me by the council which states that mine is a "working age" household although we are state age pensioners will we be forced back to work to pay more tax	1
from thurrock council	1
From work	1
got a letter in the post got letter from council.	1
government letter	1
had letter from council	2
had letter in post	1
I am signed up for the consultation notifications, but check the site regularly, as survey's aren't always e-mailed.	1
I got a letter	1
I got a letter from the council about this consultation	1
i got a letter through my door.	1
i got letter from council I receive a letter through the post.	1
I received a letter about it from Thurrock Council	1
I received a letter from the civic offices in Grays.	1
I received a letter from Thurrock Council	4
I received a letter from Thurrock Council regarding	1
changes.  I received a letter from Thurrock Council the other day.	1
I received a letter from Thurrock Council.	1
I received a letter from yourselves in the post.	1
I received a letter informing me of the changes.	1
I received a letter through the post from the council.	1
I received a letter through the post regarding the Local Council Tax Support Scheme - Consultgation survey.	1
I received a letter.	1
I was sent a letter	1
I was sent a letter from Thurrock Council due to the	1
proposed changes having a direct effect on my circumstances.	
In a letter from the Council.	1
in a letter from thurrock council	1
In a letter from Thurrock Council.	1
In a letter sent to us by Thurrock Council, dated 13 August 2012.	1
in the thurrock gazette	1
In writing from the council.	1
IT WAS SENT TO ME IN THE POST	1
letter	25
Letter by post letter addressed to me	1
Letter addressed to myself from Bola Amako Benefits	1
Section Manager	-
Letter delivered to my house	1
letter for LCTS from Thurrock Council	1
Letter from council	1 18
Letter from Council & BBC News	1
Letter from council and local paper	1
letter from council yerstday	1
Letter from councill letter from T B C	2
TELLET HOTH I D C	1

letter from tbc	3
Letter from TBC.	1
Letter from the council	12
Letter from the ouncil.	1
letter from thurrock council	15
Letter from Thurrock Council Benefits	1
LETTER FROM THURROCK COUNCIL DATED 16th	1
AUGUST 2012	
Letter from Thurrock council through the post.	1
Letter from Thurrock Council.	1
Letter in post	3
letter in post	1
letter in post from council	1
letter in the post	4
letter post	2
letter received	1
letter received from council	1
Letter received from council.	1
letter received from yourselves	1
letter sent through the post	1
LETTER SENT TO ME	1
letter sent to me by bola amako	1
Letter through my door	1
Letter through post	2
letter through post from the council	1
letter through the post	2
Letter through the post form Thurrock Council.	1
Letter through the post from Thurrock Council.	1
Letter through the post.	1
Letter through the post.	1
letter via mail	1 2
Local paper	1
mail Mail from the Council	1
mail shot	1
MAIL SHOT DATED 14TH AUGUST	1
mail shot from thurrock council	1
Meeting at Council Chambers August 09 and also on the	1
Council web site /consultations	į.
My Employer	1
my friend received a letter about it	1
on the internet	1
On the piece of paper which had been scarred by the	1
disgusting information written on it. If this ends up going	'
through i wont be suprised if those affected will cause a	
very big fuss. Meaning the excutives of the council may	
not be able to enjoy their caviar lunches at the top of the	
eiffel tower.	
On Thurrock Council's website	1
On Thurrock Council's website.	1
On your web site.	1
online	1
post	^
	6
post through door	1
post through door postal	
postal received a letter	1 1 1
postal received a letter received a letter!	1 1 1 1
postal received a letter received a letter! Received a letter by post	1 1 1 1 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council	1 1 1 1 1 3
received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council.	1 1 1 1 1 3
received a letter received a letter ! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post.	1 1 1 1 1 3 1
received a letter received a letter ! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post received letter in post	1 1 1 1 1 3 1 1
received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post. received letter in post recieved a letter	1 1 1 1 1 3 1 1 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post. received letter in post recieved a letter recieved a letter from Thurrock Council	1 1 1 1 1 3 1 1 1 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post. received letter in post recieved a letter recieved a letter from Thurrock Council RECIVED A LETTER FROM THURROCK COUNCIL!	1 1 1 1 1 3 1 1 1 1 1 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post. received letter in post recieved a letter recieved a letter from Thurrock Council RECIVED A LETTER FROM THURROCK COUNCIL! Royal Mail	1 1 1 1 1 3 1 1 1 1 1 1 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post. received letter in post recieved a letter recieved a letter from Thurrock Council RECIVED A LETTER FROM THURROCK COUNCIL! Royal Mail SAW IT ONLINE	1 1 1 1 1 3 1 1 1 1 1 1 1 1 1
postal received a letter received a letter ! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post. received letter in post recieved a letter recieved a letter from Thurrock Council RECIVED A LETTER FROM THURROCK COUNCIL! Royal Mail SAW IT ONLINE SENT A LETTER	1 1 1 1 1 3 1 1 1 1 1 1 1 1 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter from Thurrock Council. Received a letter through the post. received letter in post received a letter recieved a letter from Thurrock Council RECIVED A LETTER FROM THURROCK COUNCIL! Royal Mail SAW IT ONLINE SENT A LETTER Sent letter from council	1 1 1 1 1 3 1 1 1 1 1 1 1 1 1 1 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter through the post. received letter in post received a letter recieved a letter from Thurrock Council RECIVED A LETTER FROM THURROCK COUNCIL! ROYAL Mail SAW IT ONLINE SENT A LETTER Sent letter from council Standard Mailed out TBC letter	1 1 1 1 1 3 1 1 1 1 1 1 1 1 1 1 2 1
postal received a letter received a letter! Received a letter by post received a letter from thurrock council Received a letter from Thurrock Council. Received a letter from Thurrock Council. Received a letter through the post. received letter in post received a letter recieved a letter from Thurrock Council RECIVED A LETTER FROM THURROCK COUNCIL! Royal Mail SAW IT ONLINE SENT A LETTER Sent letter from council	1 1 1 1 1 3 1 1 1 1 1 1 1 1 1 1 1

The Council sent a letter to me. the Thurrock council website.	1
This morning when I received a letter telling me that I will	1
have to start paying anywhere from 10-16% of my council	I
tax with money that we just don't have (imagine my	
suprise when I started this survey and saw 25-30% as the	
actual amount expected!).	
threw the letter i recieved from the council	1
	1
Through a letter from the Council Office through post	1
Through receiving a letter this morning from Thurrock	1
Council.	•
through the post	4
through the post and it is already distressing me i am	1
trying to get better and i would not be able to afford to pay	
any tax while unemployed	
through the post from Thurrock council	1
Thurrock councik letter	1
thurrock council	5
thurrock Council letter	2
Thurrock Council letter received by post.	1
Thurrock Council sent a letter	1
Thurrock council site.	1
Thurrock Council website	2
thurrock council's website	1
Thurrock Council's website - very good.	1
Thurrock Gazette	2
Thurrock website	3
Twitter	1
via a letter sent to me on 15.08.12	1
Via letter recieved in post	1
Via letter.	1
via postal notifier from benefits section Thurrock council	1
via the council website	1
Via the Thurrock.gov website	i
was sent a letter	1
was sent letter	1
web site	1
Written to by Thurrock council	1
You contacted me by mail.	1
you posted it to me	1
You sent me a letter dated 13th August 2012	1
YOU SENT ME A LETTER THROUGH THE POST	1
your letter	1
	1
Your letter dated 13th August which I was absolutely	1
apalled at	1
your selves	1
your thurrock	1